



## SNUGI RETURN & EXCHANGE FORM

I WOULD LIKE TO (please tick accordingly):

- 1 I RECEIVED THE WRONG ITEM
- 2 I RECEIVED A DAMAGED ITEM
- 3 THE ITEM DOES NOT SUIT ME
- 4 THE ITEM IS NOT THE RIGHT ONE
- 5 OTHER: \_\_\_\_\_

I WOULD LIKE TO (please tick accordingly)

- Exchange the received item for the same item in a different size or color (please write the new item):

\_\_\_\_\_

- Exchange the item for a different item (please write the new item):

\_\_\_\_\_

- Return the item(s); please issue a credit note for use on my next purchase.

- Return the item(s); please refund the amount to the following bank account (IBAN):

\_\_\_\_\_

- Other: \_\_\_\_\_

CUSTOMER INFORMATION (required):

Full name::

Address:

Date:

Order number:

Signature:

You may return or exchange items in person at:

Pod javorji 6, 1218 Komenda, Slovenia

Business hours: Monday to Friday, 07:00–14:30

You may send the items to the same address by post.

Snugi, Maja Krajnc s.p., Pod javorji 6, 1218 Komenda, Slovenia

For any questions, feel free to contact us:

E-MAIL: [info@snugi.si](mailto:info@snugi.si) PHONE: 041 438 224

Monday to Friday, 07:00–14:30

Please note: We do not accept returns with cash on delivery (COD).